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# MINUTES OF A MEETING OF THE COUNCIL OF THE LONDON BOROUGH OF HAVERING Council Chamber - Town Hall 9 September 2020 (7.30 - 10.28 pm)

**Present:** The Mayor (Councillor John Mylod) in the Chair

Councillors Councillors Robert Benham, Ray Best, Carole Beth,

Michael Deon Burton, Joshua Chapman, John Crowder, Osman Dervish. Philippa Crowder. Keith Darvill. Nic Dodin. David Durant. Brian Eagling, Gillian Ford. Jason Frost, Martin Goode. Linda Hawthorn, Judith Holt, Paul McGeary, Paul Middleton, Sally Miller, Robby Misir, Ray Morgon, Barry Mugglestone. Stephanie Nunn. Denis O'Flynn, Gerry O'Sullivan, Dilip Patel, Nisha Patel, Bob Perry. Viddy Persaud, Roger Ramsey, Timothy Ryan, Jan Sargent, Carol Smith, Christine Smith, Natasha Summers, Matt Sutton, Maggie Themistocli, Jeffrey Tucker, John Tyler, Linda Van den Hende. Christine Vickery, Melvin Wallace, Ciaran White. Damian White, Michael White, Reg Whitney, Christopher Wilkins, Graham Williamson and Darren Wise

Apologies were received for the absence of Councillors Tony Durdin, Tele Lawal and Ron Ower.

The Mayor's Official Chaplain - Father John Tuohy, Parish Priest, St Joseph's Catholic Church, Upminster opened the meeting with prayers.

The meeting closed with the singing of the National Anthem.

# 29 PROTOCOL ON THE OPERATION OF FULL COUNCIL DURING THE COVID-19 RESTRICTIONS (agenda item 2)

The protocol on the operation of meetings of full Council during the Covid-19 restrictions was noted by Council, without division.

#### 30 APOLOGIES FOR ABSENCE (agenda item 3)

Apologies were received from Councillors Tony Durdin, Tele Lawal and Ron Ower.

# 31 MINUTES (agenda item 4)

It was clarified that the meeting had been chaired by Councillor Mylod rather than as stated in the minutes.

On minute 19, Council agreed, without division, that the minute text should read as follows:

The Mayor presented a petition concerning a request to restrict use of lorries of the East Hall Lane junction with Wennington Road. The Monitoring Officer advised that adequate notice of the petition had not been given in accordance

with the Council Procedure Rules. The Mayor nevertheless exercised his discretion to receive the petition.

It was also noted that, in response to a Council question, details of the rent levels in Joint Venture properties would be provided to Councillor McGeary.

The minutes were otherwise agreed as a correct record.

# 32 DISCLOSURE OF INTERESTS (agenda item 5)

There were no disclosures of interest.

# 33 ANNOUNCEMENTS BY THE MAYOR, BY THE LEADER OF THE COUNCIL OR BY THE CHIEF EXECUTIVE (agenda item 6)

A minute's silent reflection was held in memory of former Councillor Ivor Cameron who had passed away recently. Tributes to firmer Councillor Cameron were paid from all sides of the Chamber.

The Leader of the Council paid tribute to all those involved in the recent Armed Services commemoration in the borough.

There had been a recent rise in the number of Covid-19 cases in Havering and an all-Member briefing on this issue had been arranged for next week. A toolkit on the issue would be circulated to Members shortly and two new walk-in testing centres would be opening in Havering.

# 34 **PETITIONS (agenda item 7)**

A petition was presented by Councillor Williamson concerning a request from residents for resurfacing of Cherry Tree Lane.

A petition was also presented by Councillor Wallace relating to a proposed house of multiple occupation for young adults from another borough to be located in Gidea Park.

# 35 MEMBERS' QUESTIONS (agenda item 8)

Fifteen questions were submitted. The text of all questions submitted with answers and, where asked, summaries of supplementary questions and answers is attached at appendix 1 to these minutes.

### 36 **CONSTITUTION REVIEW (agenda item 9A)**

# Motion on behalf of the Residents' and Upminster and Cranham Residents Associations' Groups

Democracy, Fairness and the Rule of Law is the backbone of what makes Britain great and the envy of many countries around the world. However, in Havering, under the current Leadership, these principles have been eroded over the past two years to the detriment of this Council.

As a result, this council calls for an urgent review of the relevant parts of the Constitution such as the Council Procedure Rules, Overview and Scrutiny Committee Procedure Rules and the Committee Procedure Rules to strengthen procedures and bring forward to the Governance Committee appropriate changes to the constitution to bring back democracy, fairness, transparency and adherence to rules and the law.

### **Amendment on behalf of the Conservative Group**

Democracy, Fairness and the Rule of Law is the backbone of what makes Britain Great and the envy of many countries around the world.

As part of this, Council recognises the well-developed system of overview and scrutiny that exists within the London Borough of Havering, empowering all non- Executive Councillors to take part within democratic debate. Furthermore, it notes the approach adopted by the Administration in seeking to keep all members of the council informed and updated during the national lockdown with weekly all member briefs and weekly group leader meetings, going significantly above and beyond what many other authorities did. Whilst recognising that democracy, fairness, transparency and the adherence to the rules of the law are the hallmark of the London Borough of Havering, Council requests that the Monitor Officer examines the constitution and make recommendations to the Governance Committee for any areas that require modernisation.

#### Replacement Composite Amendment on behalf of all Groups

The Group Leaders have agreed to form a Working Group to meet monthly to review the relevant parts of the Constitution such as the Council Procedure Rules, Overview and Scrutiny Committee Procedure Rules and the Committee Procedure Rules to further strengthen our governance arrangements. The Working Group will liaise with and report to the Governance Committee to put forward any recommended changes to our Constitution for approval by Council.

Council discussed whether an agreement had been reached that the motion should be dealt with on a vote only basis.

The composite amendment on behalf of all Groups was **AGREED** to be submitted without division; a procedural motion that the composite amendment be dealt with on a vote only basis was **AGREED** by 34 votes to 16 with one abstention (see division 1); the composite amendment on behalf of all Groups was **AGREED** by 44 votes to 0 with seven abstentions (see division 2).

# 37 SCHOOL PERFORMANCE (agenda item 9B)

### Motion on behalf of the Labour Group

This Council is concerned at the decline in the performance of many of Havering's Secondary Schools and calls on the Executive to re-evaluate its role in maintaining and improving schools.

# **Amendment on behalf of the Conservative Group**

The Council recognises that every secondary school within Havering is an academy, which is separate from the Local authority and responsible to the regional schools commissioner for their individual performance. However, it welcomes the Administration's support for all schools within Havering, and work already done though the various schools forums to help support schools and drive up performance. Therefore the Council requests that a report be submitted to the Children and Learning Overview and Scrutiny Sub-Committee outlining the measures of support currently provided to Havering schools by the Council to look at any other support it is felt could be provided by the authority to further enhance school performance.

During debate, the Leader of the Council clarified that whilst, there could not be a commitment to additional funding for First Step, no funding would be withdrawn from that organisation.

Following debate, the amendment on behalf of the Conservative Group was **AGREED** by 34 votes to 14 with 3 abstentions (see division 3).

# 38 APPOINTMENT OF A MONITORING OFFICER (agenda item 10)

A report of the Chief Executive asked Council to agree that Abdus Choudhury, Deputy Director of Legal and Governance be authorised to exercise the responsibilities of the Council's Monitoring Officer, with immediate effect.

The report was **AGREED** without division and it was **RESOLVED**:

- 1 That the following individual be authorised to exercise the responsibilities of the statutory officer indicated:
  - Monitoring Officer Abdus Choudhury, Deputy Director Legal & Governance (oneSource), with immediate effect.
- 2. Pursuant to that appointment the delegations and references made to that statutory role in the Constitution be amended accordingly.
- 3. To note that the Monitoring Officer appoints Daniel Fenwick as Deputy Monitoring Officer, who will exercise the responsibilities of the statutory officer in his absence.

### 39 DATES OF COUNCIL MEETINGS 2020/2021 (agenda item 11)

A report of the Chief Executive asked Council to agree the dates of its meetings for the remainder of the 2020/21 municipal year as shown below:

#### DATES FOR REMINDER OF 2020/21 MUNICIPAL YEAR

#### 2020

18 November

#### 2021

- 20 January
- 24 February (Council Tax Setting)
- 24 March
- 19 May (Annual Meeting)

The report was **AGREED** without division and it was **RESOLVED** that:

- 1. The Council fixes the date of its meetings for the remainder of the 2020/21 municipal year (as shown above);
- 2. Changes to the date of meetings of Council be determined by the Mayor, following consultation with Group Leaders;

# 40 **EXEMPTIONS TO THE CALL-IN PROCESS (agenda item 12)**

A procedural motion that this item be withdrawn from the agenda was **AGREED** without division.

# 41 DELEGATION OF POWERS TO LONDON COUNCILS CREATE A DOCKLESS BIKES BYELAW (agenda item 13)

A procedural motion that this item be withdrawn from the agenda was **AGREED** without division.

# 42 ANNUAL REPORTS OF COMMITTEES AND MEMBER CHAMPIONS (agenda item 14)

The annual reports of the following Committees and Member Champions were received:

**AUDIT COMMITTEE** 

PENSIONS COMMITTEE

**OVERVIEW AND SCRUTINY BOARD** 

CHILDREN & LEARNING OVERVIEW AND SCRUTINY SUBCOMMITTEE

**CRIME & DISORDER SUB-COMMITTEE** 

**ENVIORNMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE** 

**HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE** 

INDIVIDUALS OVERVIEW AND SCRUTINY SUB-COMMITTEE

TOWNS & COMMUNITIES OVERVIEW AND SCRUTINY SUBCOMMITTEE

MEMBER CHAMPION FOR THE ARMED FORCES

MEMBER CHAMPION FOR EQUALITY AND DIVERSITY

MEMBER CHAMPION FOR THE HISTORIC ENVIRONMENT

**MEMBER CHAMPION FOR THE OVER 50s** 

MEMBER CHAMPION FOR THE VOLUNTARY SECTOR COMPACT

MEMBER CHAMPION FOR YOUNG PEOPLE

43 **VOTING RECORD (agenda item )** 

The record of voting decisions is attached as appendix 2 to these minutes.

Mayor	

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Appendix 1

### FULL COUNCIL, Wednesday 9 September 2020

#### **MEMBERS' QUESTIONS**

### **Quality Assurance in Residential Accommodation for the Elderly**

# 1) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor Reg Whitney

In a recent radio interview, the Leader stated that he had introduced the Quality Review Panel. We would certainly agree the need to ensure quality developments are built in Havering, so would the Leader explain why on the Serena, Solar and Sunrise complex for elderly residents they will have to take their rubbish down in the lift and then walk outside to dispose of it.?

#### Answer

Solar, Sorena and Sunrise is to be a modern supported housing development designed for the over 55's in a clean and safe environment. It is expected that residents can live independently being provided with support, as and when they need it, to enable them to continue living in their own home. As such these are deemed high risk buildings and the design of these new homes is intended to reduce risk where ever possible whilst increasing independence.

Refuse chutes have been omitted from this development because experience shows that they can regularly become blocked, generate unpleasant smells, attract pests, and can be unsuitable for food waste. In addition, the chutes discharge into bins that require storage facilities and these also create similar management issues as described for the chutes. It is known that the chutes and storage areas themselves create a fire risk, hence the support for Underground Refuse Systems (URS).

Underground Refuse Storage is a more modern way to manage refuse and better at reducing all the issues mentioned regarding refuse chutes and bin storage. In addition, it helps contain any possible fire risks, compared to refuse chutes.

Following Grenfell, there is a heightened need for fire safety strategies to further reduce possible fire risks in all building, including the design of new buildings, thus promoting the safety of residents.

The use of underground space is a key issue in creating an environmentally friendly and sustainable development that is clean, modern and safe. So, in this case, the refuse system that would usually be unsightly at ground level, has been located underground. This has helped to maximise ground-level space for more productive purposes including landscaped gardens and paths, as well as improving visual amenity.

Experience indicates that installing underground bins can also reduce the overall costs associated with maintenance and the management of refuse collection.

Whilst we would expect residents to be able to make full use of this modern and safe design themselves, less mobile residents will be given support if required through assisted collections.

A supplementary question asked what criteria residents would need to meet to receive assistance with their rubbish, what would happen if lifts were out of order and whether the Leader of the Council felt that a 16 storey building was acceptable for the elderly or disabled.

In response, the Leader of the Council that the Council had taken the best advice available and that experts had stated that rubbish chutes were not the way forward for modern developments. This was based on fire safety issues as well as the smell from blocked chutes and the amount of space taken up. Strategic Planning Committee had also been consulted on the issue.

# **Capital Borrowing**

# 2) <u>To the Cabinet Member for Finance & Property (Councillor Roger Ramsey)</u> <u>From Councillor Christopher Wilkins</u>

Could the Cabinet Member give details of all the Capital Borrowing the Council currently has, what purpose it is for, as well as the cost of servicing the debt. The reason I am interested is that the Council seems to be using a lot of Capital Borrowing recently. The latest news is that the Council will be taking over the building of the first stage of the much-publicised Wates collaboration. Wates have withdrawn and Havering will be providing the £20M shortfall. Can you confirm where the funding is coming from? This is in addition to the properties that have been recently bought on the new Crow Lane development. Borrowing rates are low at the moment, but repayments still need to be made. I raised concerns at full Council in February, and also mentioned that some of the Council's borrowing may be considered to be reckless, in view of the financial uncertainties at that time.

#### Answer

- At 31<sup>st</sup> March 2020 the Councils Capital Financing requirement (CFR) was £353.4m, split as General Fund (£156.2m) and HRA (£197.2m). This represents the amount of Capital Expenditure that has not been financed by capital receipts, capital grants or contributions from revenue. The Council has taken £235.2m of long term external borrowing with the remainder £118.2m being financed by internal borrowing using cash balances.
- The Council sets an authorised limit which is the maximum amount of debt that the authority can legally borrow in compliance with the Local Government Act 2003. At 31st March this was £497.0m so the Council's current external

borrowing of £235.2m is comfortably below this limit The cost of financing the external borrowing is split between interest and repayment (MRP).

- The Audit Committee and Council Tax Setting Council review the capital strategy and treasury management strategy annually
- The table below sets out the cost of this borrowing to the General Fund and HRA as at 31.03.2020

Lender		Amount Amount		
	Total	HRA	GF	
Long term Borrowing				
PWLB	228,234,077.47	194,253,114.83	33,980,962.64	
LOBO _ Danske Bank	7,000,000.00	3,559,147.38	3,440,852.62	
Grand total	235,234,077.47	197,812,262.21	37,421,815.26	

# 2019-20 Interest

Grand total	7,642,995.61	5,940,462.57	1,702,533.04
LOBO - Danske bank	252,000.00	128,129.31	123,870.69
PWLB	7,390,995.61	5,812,333.26	1,578,662.35

• Many capital schemes generate income or deliver efficiency savings for the Council and the HRA.

#### Napier New Plymouth

The Council had originally set aside a gross HRA capital budget of £46m for the scheme including £9m of equity. The projected new budget is £60 million, a net increase of £14 million. (An additional £20m for the affordable housing less the release of £6m equity, no longer needed). Currently, the HRA borrowing rates are favourable, £20m borrowing will attract financing costs equivalent to c£0.296m per annum,

The uplift can be accommodated within the £287.7million affordable housing budget set aside for the 12 sites. The change will add up to 71 units of new Council housing boosting HRA revenues, which will along with the 126 rented units generate sufficient revenue returns to service the financing costs and debt on the scheme within 40 years. The Napier New Plymouth project delivers good value units to the HRA.

#### Crow Lane

The acquisition of Crow Lane is estimated to cost £15.3M, and is funded from a dedicated HRA acquisitions capital budget. Borrowing of £15.3m will attract financing costs of £0.226m. Upon completion the Council will take ownership of 38 new units of affordable housing, which will generate sufficient net income to service and repay the associated debt within 50 years. The scheme delivers a high proportion of 3 and 4 bed family housing.

### **HRA** self-financing

It should be remembered that a system called HRA Self-Financing was introduced in April 2012 which replaced the historic Housing Revenue Account subsidy system. The HRA self-financing regime has given local authorities the freedom to invest in their own stock from their own income. However, in return there was an "allocation" of national housing debt between local authorities. The London Borough of Havering was given a debt allocation of c£170m.

To date, the HRA self- financing debt remains at £170m which is the bulk of the HRA borrowing currently. The cost of servicing this debt is circa £6m pa. The Council has since April 2012 borrowed a further £28m increasing the HRA debt to £198m.

The HRA business plan presented to Cabinet in Feb 2020 assumed the funding for of £287.7m for 12 Estates and £15.3m funding for Crow Lane, the business plan also assumed and incorporated new borrowing of £60m, of which the Council has only utilised £25m to date.

<u>A supplementary question</u> asked if Councillor Wilkins could refer any further questions on this matter to the Cabinet Member. The Cabinet Member agreed, feeling it was important that, in the current climate, all items of Council expenditure were carefully scrutinised.

# **Vision Screening in Schools**

# 3) <u>To the Cabinet Member for Education, Children and Families (Councillor Robert Benham)</u>

#### From Councillor Keith Darvill

The NHS recommends Vision Screening for 4 to 5 year olds and according to Public Health England they are usually carried out in schools. Do all primary schools in Havering carry out such screening test?

If any schools do not carry such test will the Leader a Member disclose those schools and the reasons why they fail to carry such important screening?

#### **Answer**

LBH commissions NELFT to carry out vision screening of children in Reception (4-5 year olds) as part of the School Nursing Service. The screening is part of a universal health assessment that also includes hearing screening and the National Child Measurement Programme (NCMP).

In the 2018/19 school year, 95% of Reception pupils received this screening.

In the 2019/20 school year, 71% of Reception pupils received this screening. This lower coverage was due to NELFT following national guidance to redeploy staff into Covid-19 roles and due to schools closing for many pupils during the summer term.

The latest national guidelines are for the NCMP to recommence in January 2021. We will work with NELFT and continue to follow guidance (as this becomes available) on recommencement of hearing and vision screening.

There are no schools that refuse this screening.

A supplementary question asked what steps could be taken to test more children once the Covid restrictions had eased and how coverage of vision screening could be increased in the future.

In response, the Cabinet Member accepted that screening levels had been lower this year due to the Covid-19 situation. Vision screening would recommence in January 2021 with a focus on those children who had not had a test originally. It was also possible that screening could take place in community health clinics, in addition to schools.

### Installation of CCTV Cameras in Rainham Village

# 4) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor Jeffrey Tucker

In Calendar Brief (10/8) the Cabinet Member for highways recognised the many complaints from residents and businesses about HGVs illegally using Rainham Village Conservation Area as a short-cut to Ferry Lane industrial area.

The solution is to install CCTV cameras at the junction of Bridge Road and Lamson Road by the roundabout by Tesco, Rainham. This solution has the support of London Riverside (BID) Ltd, GLA Assembly Member Keith Prince and local Councillors and is particularly necessary due to an increase in waste facilities in the area. On September 16<sup>th</sup> the Cabinet will be discussing its CCTV strategy. Will this matter be included on the agenda?

#### Answer

I fully understand and sympathise with residents on this issue and so totally agree that we need to take action to address it. I have had discussions with Officers to look at options for installing a static CCTV camera in the area to enforce the restrictions and once there is formal agreement to do so, work will start to install the scheme.

The enforcement of the existing 7.5t weight restriction in Rainham by way of static camera is not within the scope of the new CCTV strategy as this is a broad document and does not deal with specific localised schemes or issues. The Public Space CCTV Strategy looks at the way the Council intends to use cameras, which are installed, managed and monitored by the Council for a range of objectives, which will be considered and agreed at the Cabinet meeting.

<u>A supplementary question</u> thanked the Cabinet Member for his work with HGV issues that were also affecting Rainham Village. The Cabinet Member undertook to seek to assist these residents also.

# **Care Home Visits following the Lifting of Government Restrictions**

# 5) <u>To the Cabinet Member for Adult & Social Care (Councillor Jason Frost)</u> From Councillor Martin Goode

Can the Cabinet Member please confirm what arrangements have been made following the governments guidance to Councils on the restarting of care home visits?

In particular, for the many residents of Havering, who are living with some form of dementia. The importance of regular visits from families and friends play a significant role in their care and wellbeing, regular contact with loved ones not only helps people living with dementia to feel secure, but also helps them to maintain basic cognition and communication skills.

Coronavirus has disproportionately impacted people affected by dementia and lockdown restrictions have meant little to no contact with loved ones in care homes.

#### **Answer**

I could not agree more with Cllr Goode on the importance for care home residents, particularly those suffering with dementia, being able to receive visits from their family and friends. That is why the most recently published national guidance easing the restrictions on non-clinical visitations to care settings has been most welcome. However, it is very well understood that for many families the revised guidance remains highly restrictive insofar as only one nominated loved one is able to be a regular visitor into the place of care.

I know that Care Providers themselves are also very concerned about the long-term impacts of restrictions to visitors, both families and other external parties. Unfortunately, care providers are obliged to follow national guidance regarding their operations. However, I can assure Cllr Goode that officers in Adult Social Care and Public Health are keeping a constant check on the latest information updates from the Dept for Health and Social Care on the guidance for care homes and other care settings, and any changes, further loosening of restrictions will be communicated immediately.

Care homes have had to quickly develop alternatives for their residents to connect with their loved ones, ensuring they review their range of activities to support them with holding onto as much of their function and quality of life as possible. However please be in no doubt that I understand this is no substitute for face to face physical time with families - my heart goes out to all those affected— unfortunately it is essential that residents within care homes are protected from any new introduction of COVID-19 into their settings.

<u>A supplementary question</u> asked if the Cabinet Member agreed that the Council should facilitate visits to care homes from family members?

In response, the Cabinet Member stated that the Council had to support the wellbeing of vulnerable residents. It was important to ensure care homes remained covid-complaint whilst also encouraging visits to take place within Government guidelines.

### **Public Space Protection Orders around Schools**

# 6) <u>To the Cabinet Member for Public Protection and Safety (Councillor Viddy Persaud)</u>

#### From Councillor Ray Morgon

Would the Cabinet Member confirm why the Council allowed the Public Space Protection Orders around schools to expire in November 2019?

#### Answer

The Public Space Protection Orders around the schools were valid for a period of 3 years from the date of making in November 2016. The effectiveness and success of the PSPO's was monitored throughout the period since their introduction. The levels of incidents and injuries had reduced over the period to levels which are comparatively very low. It is difficult to extend a PSPO if the issue has reduced. In 2019 the Highways, Parking & Traffic team started to review options to manage the areas given the low levels of incident and found a range of alternatives that could be more effective way of managing issues around schools.

Since the outbreak of the Covid-19 pandemic, and government advice to not use public transport, this has been reviewed and the service has been working to introduce alternative options.

<u>A supplementary question</u> asked why it had taken so long to act on PSPOs around schools. The Cabinet Member responded that a considerable amount of evidence was needed for any PSPO but that she would arrange for a detailed response to be sent to Councillor Morgon.

# **SERCO Contractual Obligations**

# 7) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor Linda Van den Hende

Can the Cabinet Member please give details as to the financial sanctions which apply to SERCO for missed collections, including the requirements placed on SERCO for remedial action?

#### **Answer**

During lockdown household waste tonnages increased by over 33% as a result of people staying at home and tonnages are still around 10% higher than at the same time last year. This obviously places a huge demand on Serco.

Despite this the focus has been on ensuring a weekly waste service and collections have been made during the scheduled week, even if some collections were not made on the regular day.

As a result of robust contract management Serco have deployed additional collection teams and have also reviewed their management structure. These actions have significantly improved performance over recent weeks and the vast majority of collections are now being made on the scheduled day.

Serco have a set of performance indicators containing targets related to the collection of household waste in Havering. Should these targets not be met, Serco are issued with a financial deduction. The targets are quarterly and comprise:

- 1. Missed waste collections per 100,000 scheduled (target of 73 of fewer) with a maximum financial deduction of £10.000.
- 2. Total actual number of missed garden waste, bulky waste and clinical waste collections, with a target of fewer than 42, 1 and 1 respectively. Each have a maximum deduction of £1,666.
- 3. Percentage of missed collections rectified on time with a target of 96% or higher and a maximum deduction of £5,000.

Each indicator is treated on a Red/Amber/Green basis, with incremental deductions dependent on performance – green meaning the target has been met and no deduction is issued, Amber with a 75% deduction and Red with a 100% / maximum deduction.

Regarding remedial action, a missed collection should be rectified either by the end of the day (if reported before midday), or by midday the following day (if reported after midday).

A supplementary question asked if the Cabinet Member could confirm that missed collections would be collected by an appropriate vehicle that could separate orange and black sacks. In response, the Cabinet Member stated that it was not always possible to use this type of vehicle but that waste was still separated after collection.

### **Review of Private Sector Leasing**

# 8) <u>To the Cabinet Member for Housing (Councillor Joshua Chapman)</u> From Councillor Paul McGeary

Will the Lead Member for Housing make a statement about the progress in reviewing Private Sector Leasing arrangements and when does he anticipates announcing his proposals?

#### **Answer**

Extensive work has been undertaken by officers to improve the management of PSL properties and improve the conditions for residents.

We shall bring a report to Cabinet in November 2020 to further the partnership with Mercury Land Holdings to procure good quality properties to be used as an alternative to PSL. These will be affordable to the residents as well as the council.

Elsewhere on the agenda tonight we have the Prevention of Homelessness and Rough Sleeping strategy. We have prioritised the prevention of homelessness which will reduce the demand for temporary accommodation. This is despite the anticipated increase in people becoming homeless which is expected following a predicted increase in unemployment as a result of the Covid-19 pandemic and the ending of the moratorium on evictions. Therefore, the current supply of PSL

properties will be required to continue to meet the housing need of existing households.

The Council is also in the process of planning the development of a new family welcome and assessment centre in Hilldene that will provide high quality accommodation for over 80 families, replacing the current hostels. We are also developing a range of supported housing for single vulnerable people.

<u>A supplementary question</u> asked if bathrooms would be provided in the new Welcome Living Centre and when the project would be carried out within the overall programme.

In response, the Cabinet Member stated the Council was taking the best advice on the design of the temporary accommodation. A separate meeting could be arranged re the provision of hostels. The Council was focussing on the overall temporary accommodation programme including Private Sector Landlords, Mercury Landholdings and Hostels. Work was also in progress looking at how people accessed long term homes including the Planning programme and Regeneration proposals.

#### **HGV Traffic in East Hall Lane**

# 9) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor David Durant

At last meeting the Mayor kindly presented a petition on behalf of the residents of Wennington Village. In response the Cabinet Member for highways promoted a scheme in Calendar Brief (10/8) to remove East Hall Lane from the local 'weight zone' which means HGVs would only be able to access East Hall Lane from the A1306.

This would be very welcome news to residents who are subject to high speed HGVs driving along Wennington Road at all hours to access a site in East Hall Lane, operating without planning permission – a situation that has been ongoing for many years. Please can the Cabinet Member provide an update on how soon this scheme can be progressed?

#### **Answer**

I fully understand and sympathise with residents on this issue and so totally agree that we need to take action to address it and have had discussions with officers to progress the scheme.

However, as you may be aware, the recent deterioration of the carriageway surface in East Hall Lane has led to its partial temporary closure meaning that vehicles cannot currently access it from the A1306 on safety grounds. As I am sure it can be appreciated, until this issue is resolved and the road has been brought to an acceptable and safe standard, we would not be able to progress with a traffic scheme that would increase the amount of HGV's using this part of the carriageway and in turn exacerbate the issues.

East Hall Lane has been added to the HIP programme as a high priority and once this has been addressed we would then be in a position to arrange formal advertisement of the proposal.

Proposed designs are already being progressed and we aim to have these ready for agreement to consult in the next month or two.

<u>A supplementary question</u> stated that there had been good progress and that all Councillors had been united in trying to resolve the HGV issues.

#### **Public Realm Works at Harold Wood Station**

# 10) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> From Councillor Darren Wise

Now that we are easing out of lockdown, could the Cabinet Member confirm the situation of the public realm works at Harold Wood station, when the remaining work will be completed and what representations has the Council made to get the station works finished?

#### **Answer**

As a result of TfL's financial situation following the Covid-19 Pandemic, Transport for London (TfL) instructed the Council to pause all works at Harold Wood station and withdraw from the site, in support of the government lockdown measures.

As a consequence, the previously committed funding for the scheme of £250k for 2020/21 was withdrawn. At that stage public realm works at Harold Wood station were 90% complete.

Officers have been in conversation with TfL (who are the scheme sponsor) since the middle of April regarding future funding for this scheme. TfL are currently in negotiations with the Department for Transport (DfT) for the provision of financial support for the second half of the 2020/21 financial Year.

TfL are expecting to receive confirmation of their central government bailout in September 2020. The Council will then be informed if there is sufficient funding available to complete the scheme.

Should funding become available, it is anticipated that a programme of no longer than eight weeks would be required to complete the scheme.

A supplementary question asked if TfL could provide a communications plan to advise residents and station users about the completion of the works. In response, the Cabinet Member agreed that the project had overrun and that, when TfL funding became available, he would work with Members and TfL to develop a communications programme.

# **Enquiry System Compatibility**

# 11) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> <u>From Councillor Paul Middleton</u>

Would the Cabinet Member confirm why applications like "Love Clean Streets" do not link up with other systems to ensure that the enquiry can be properly tracked?

#### **Answer**

Love Clean Streets is linked with Mayrise, and enquiries can be tracked. However, to be able to investigate and respond to this query effectively, it would be helpful if we can be advised on what the specific issue is, which we can then raise with the LCS developer.

There are plans to implement a new Digital Platform with the intention to integrate with relevant back office systems, which will provide customers with appropriate updates to their enquiries.

A supplementary question asked why an enquiry could not be tracked via the Love Clean Streets app. In response, the Cabinet Member stated that the app had worked correctly when he had used it but that he would work to bring forward an improved service for residents.

#### **Town Investment Fund**

# 12) <u>To the Leader of the Council (Councillor Damian White)</u> From Councillor John Tyler

The Government has announced a Town Investment Fund to assist with safeguarding the future of our High Streets, can the Leader please inform us how much Havering has bid for this support for each of our Town Centres?

#### **Answer**

There have been two announcements regarding funding for Town Centres recently.

#### If the question is referring to:

£3.6bn Towns Fund announcement on the 6<sup>th</sup> September 2019 whereby capacity funding was allocated to 100 local authorities to develop proposals for a Town Deal investment plan. Havering was not allocated any funds despite having submitted an expression of interest in March 2019.

The original bidding prospectus can be found here
<a href="https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_dat\_a/file/783531/Future\_High\_Streets\_Fund\_prospectus.pdf">https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_dat\_a/file/783531/Future\_High\_Streets\_Fund\_prospectus.pdf</a>

The published eligibility criteria restricted bids to defined classes of public authority of which LB Havering was included. Bids were invited in respect of 'towns' rather than entire 'districts'; 'town centres' but not neighbourhood centres. Eligible towns would need to be 'facing significant challenges'. Based on discussions with MHCLG, it was determined that only Romford was considered to present challenges of a scale likely to meet bidding criteria.

## If the question is referring to

MHCLG – Reopening High Streets Safely Fund (RHSSF) European Regional Development Fund (ERDF) whereby Councils across England are to share £50m of additional funding to support the safe reopening of high streets. Havering's fund allocation is to be £231,057.

A grant action plan has been submitted to the MHCLG with proposed projects and initiatives to deliver

- 1) A communications campaign to support businesses and to communicate 'shop safely' messaging to reassure residents that their local high street is a safe to shop.
- 2) Recruit a public protection post to support the safe reopening of high streets and support businesses to be Covid-19 compliant.
- 3) Develop Covid-19 recovery action plans for five town centres across the borough to consult local businesses, residents, and other stakeholders to identify measures which will tackle existing issues in the area and to devise a programme of immediate and future town centre improvements.

The Council is awaiting the outcome whether the proposed projects submitted will be eligible via the ERDF Fund, this is expected within the next month.

A supplementary question asked if Councillors could have input into the bids and town centre improvements. The Cabinet Member responded that changes to High Streets would be brought to Cabinet or to the Highways Advisory Committee and that he was happy to work with ward Councillors on these issues.

#### Management of Borough Sports and Leisure Facilities

# 13) <u>To the Cabinet Member for Public Protection & Safety (Councillor Viddy</u> Persaud)

# From Councillor Keith Darvill

What steps are taken to monitor the level of complaints relating to the management and operation of the Borough's sports and leisure facilities and are performance and the delivery of service level agreements monitored

regularly to enable performance disclosure to the relevant Overview & Scrutiny Sub Committee?

#### **Answer**

Everyone Active have a robust complaints procedure which allows complaints to be answered in a timely manner. The complaints system also allows trends to be identified and resolutions sought for any issues highlighted.

Constant communication lines exist between Council officers and Everyone Active. This is an effective way to ensure any issues that may be raised are dealt with in an efficient manner.

All areas of the contract are monitored against key performance indicators and are reported, in depth, on a monthly basis to Council officers. A quarterly report is then formulated and discussed by all relevant parties at the Quarterly client meeting.

As a minimum, the Leisure Centres are visited every 2 weeks by Council officers to ensure the high standards are being maintained by Everyone Active. Outcomes of these inspections are logged to create and identify areas of strength and weakness, with set timescales in place for any highlighted issues to be resolved.

The performance information is available should the relevant Overview and Scrutiny Sub-Committee wish to review it.

(No supplementary question asked).

#### Hall Lane Pitch & Putt

# 14) <u>To the Cabinet Member for Environment (Councillor Osman Dervish )</u> From Councillor David Durant

The Hall Lane Pitch & Putt was included as an Open Space in the draft Local Plan as part of Havering's Open Space Strategy, but was removed to facilitate building on the land. Please can the Cabinet Member advise Council who took this decision?

#### **Answer**

The site is designated in the existing Development Plan (the Local Development Framework) and the Draft Local Plan as open space and this designation has not been removed.

In July, the Strategic Planning Committee resolved to grant outline planning permission for the redevelopment on the site to provide up to 37 units. The application was assessed on the basis that the site is designated open space.

<u>A supplementary question</u> asked why the site had been removed from the Open Spaces strategy and by whom. The Cabinet Member agreed to discuss this with Councillor Ford outside of the meeting.

# Harrow Lodge Park

# 15) <u>To the Cabinet Member for Environment (Councillor Osman Dervish)</u> <u>From Councillor Stephanie Nunn</u>

Would the Cabinet Member explain why silt has been allowed to make its way back into the lake at Harrow Lodge Park and why has oil been allowed to build up to the side of the silt lagoon?

#### **Answer**

The silt lagoon at the head of the lakes functions to hold waste and silt from entering the lake and each time we experience any rainfall material will be washed down into the trap.

There is no confirmation that the material within the trap is oil but there are circumstances when irresponsible parties discharge such waste into drainage systems that flow to and discharge into the River Ravensborne.

Environmental Health are confirming whether there is oil within the trap and then this may be investigated by the Environment Agency and a subsequent clean-up will follow.

The debris captured by the grill above the silt trap will be removed this week. This grill is programmed to be cleared on a monthly basis.

A supplementary question asked for details of the works and how the previously announced investment would be spent as well as how the silt would be disposed of. In response, the Cabinet Member stated that the investment would be spent effectively to ensure that the lake was properly maintained and kept.



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